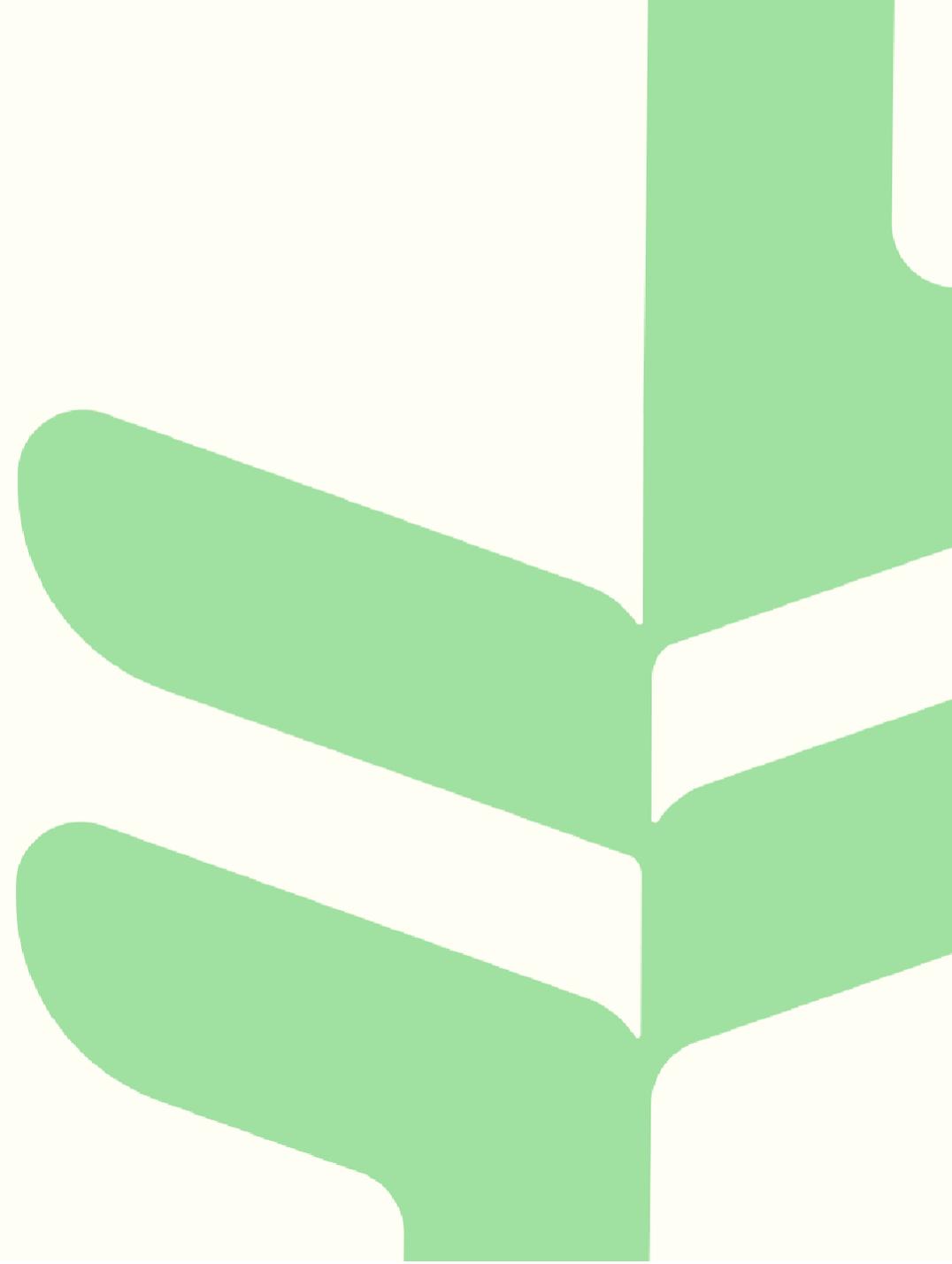




Self-Service Walkthrough

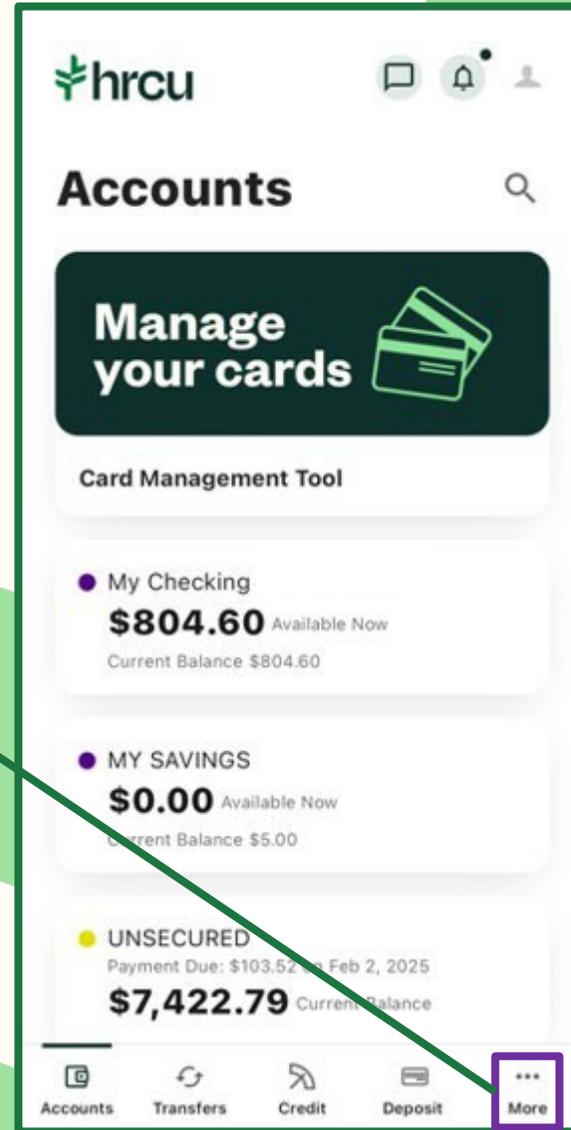
Helpful tips for your everyday
digital banking needs.





Ordering Checks

After logging into your HRCU Mobile App, you should see a Snapshot of your account, as shown here. To Order Checks, click on the More button at the bottom right.



Click on the Accounts tab,
followed by Check Services.

The screenshot displays the hrcu mobile application interface. At the top left is the hrcu logo. The top right contains icons for chat, notifications, and a user profile. Below the header, the user's last login date is shown as 'Apr 1, 2025', and a 'Log out' button is present. The main menu is expanded, showing several categories: 'Accounts' (highlighted with a green box), 'Transfer & Pay', 'Apply', 'Financial Planning', and 'Tools & Settings'. Under the 'Accounts' category, a sub-menu is visible with options: 'Account Overview', 'Statements & Documents', 'Check Services' (highlighted with a green box), 'Courtesy Pay', 'Deposit Check', and 'Rates'. At the bottom of the screen is a navigation bar with icons and labels for 'Accounts', 'Transfers', 'Credit', 'Deposit', and 'More'.

Then click on the Order Checks tab at the top. Select the account you would like to order checks for, click Order Checks and then follow the on-screen prompts to order a book(s) of checks.

