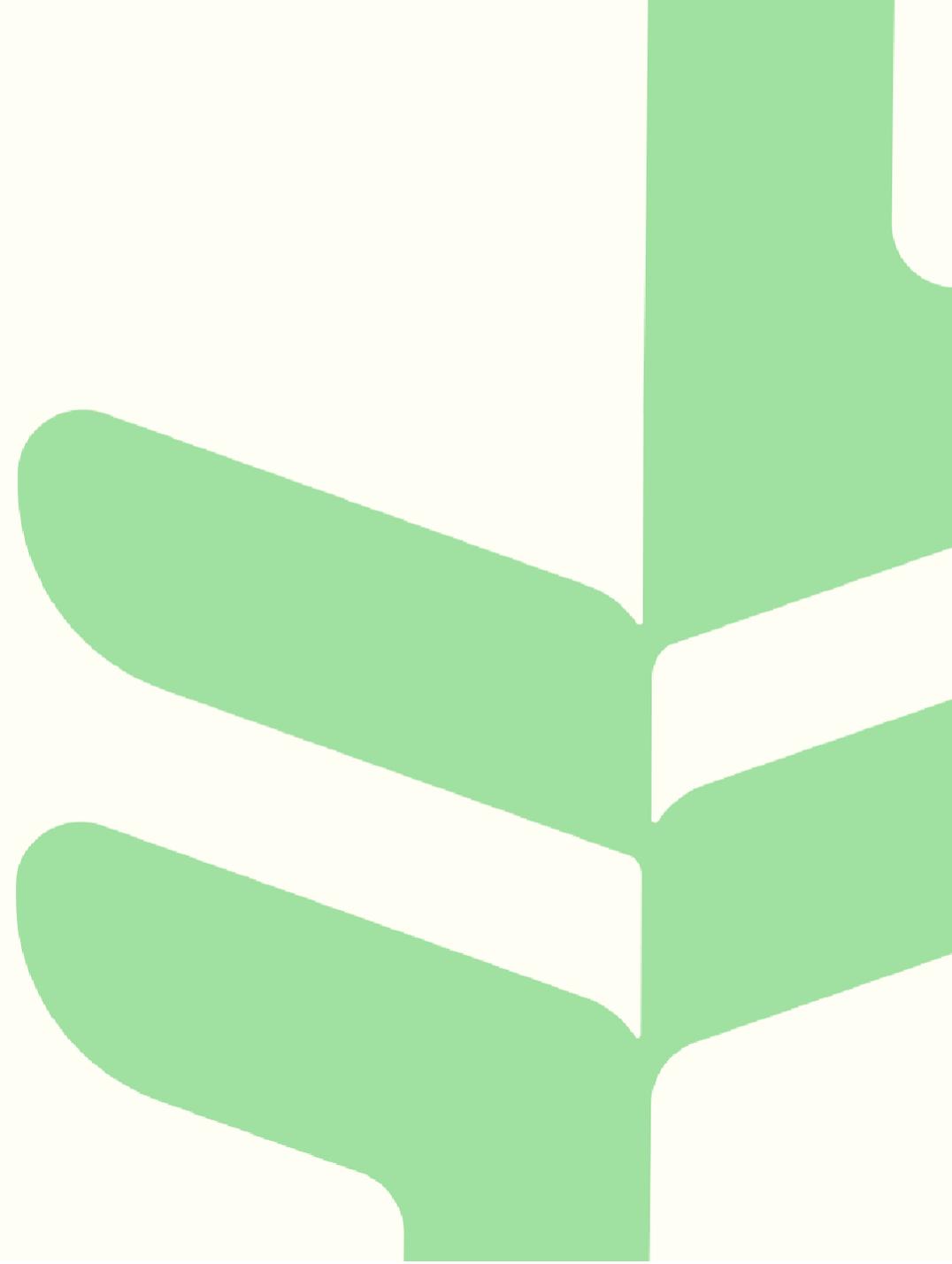




# Self-Service Walkthrough

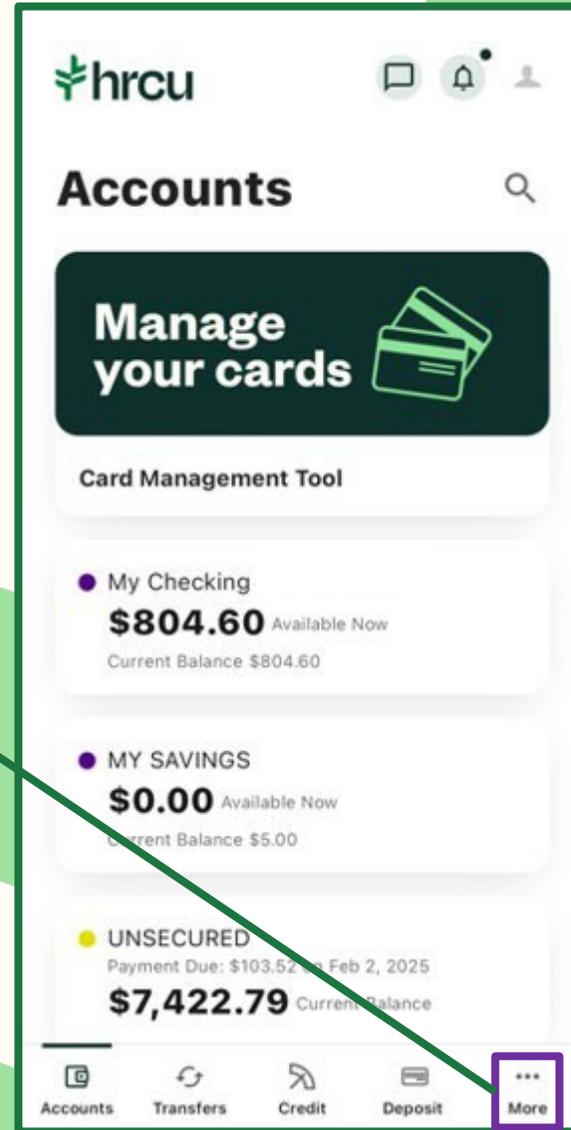
Helpful tips for your everyday  
digital banking needs.





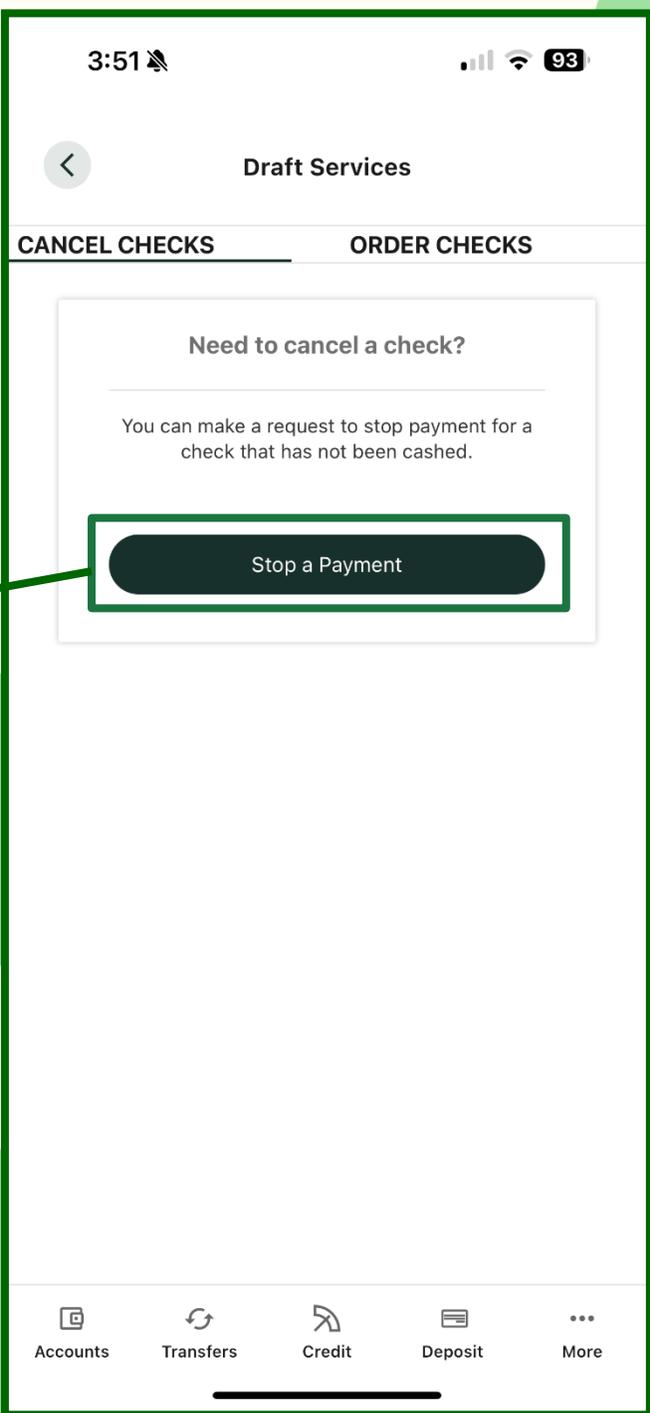
# Stopping a Check Payment

After logging into your HRCU Mobile App, you should see a Snapshot of your account, as shown here. To Order Checks, click on the More button at the bottom right.



Click on the Accounts tab,  
followed by Check Services.

The screenshot shows the hrcu mobile application interface. At the top left is the hrcu logo. On the top right are icons for messages, notifications, and a user profile. Below the header, the user's last login date is shown as 'Apr 1, 2025', and a 'Log out' button is present. The main menu is displayed with several categories: 'Accounts' (highlighted with a green box), 'Transfer & Pay', 'Apply', 'Financial Planning', and 'Tools & Settings'. The 'Accounts' category is expanded to show a list of options: 'Account Overview', 'Statements & Documents', 'Check Services' (highlighted with a green box), 'Courtesy Pay', 'Deposit Check', and 'Rates'. At the bottom of the screen is a navigation bar with icons and labels for 'Accounts', 'Transfers', 'Credit', 'Deposit', and 'More'.



Then click on Stop a Payment and follow the on-screen prompts to stop payment on a one-time payment that has been made with a check.